Incident Management System (Tier 1)



(English/Français/Português) To enhance the WHO's Health Emergencies Programme (WHE) response capability, WHE proposed the development of a series of training packages to build staff competencies, skills and knowledge, to enhance deployment and response capability. Tier 1 covers the mandatory minimum package that all personnel being deployed on a WHO health emergency response must complete. It includes four animated online modules covering an introduction to emergency management, WHO's role in emergencies, the emergency response framework and the incident management system.



Language: English

Basic (Basique)

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Course information

La version française de ce cours est disponible sur : https://openwho.org/courses/systeme-de-gestion-des-incidents.

As versões em português das apresentações estão disponíveis na guia "Documentos." Aviso : Estes slides são uma versão de rascunho e ainda não são traduções verificadas. Esses slides são apenas para uso em campo.

Overview: The course is designed as an interactive learning experience, built around individual learning modules. Students will be expected to actively engage in all online sessions and immerse themselves in the course content. All sessions are geared towards enabling the staff to be able to work with and within the new WHE programme and to build their understanding and confidence in the basic concepts and theory. The course content is split into four learning modules, with each module covering a key aspect of the WHE approach to emergency management. The training content is limited to an overview and introductory level of knowledge, required as part of your role within WHE programme. A post-course knowledge check is mandatory, to ensure that all participants have a minimum level of knowledge on completion of the course.

Learning objective: Gain a foundational understanding of the Incident Management System (IMS) structure and its procedures.

Course duration: Approximately 3 hours.

Certificates: Confirmation of participation issued to those who complete at least 80% of the course material.

You can also access the intermediate-level course of the Incident Management System at: https://openwho.org/courses/incident-management-system-tier2

Course contents

Module 1 – WHO Health Emergencies Programme and WHO roles in emergencies:

• Introduction • WHO Health Emergencies Programme (WHE) • WHO Core Commitments in Emergencies • WHO Guiding Principles in Emergencies • Knowledge check

Module 2 – Introduction to Emergency Management:

• Introduction • Defining Emergency Management (EM) • Background and Historical Challenges in Emergency Management Emergency management cycle • Emergency management Principles • Key Terminology • The Incident Command Systems (ICS) • Knowledge check

Module 3 – The WHO Emergency Response Framework (ERF 2.0):

• Introduction • The Incident Management System (IMS) o Development, Principles and Overview o What is IMS? o Why Universal Standards? o WHOs adoption of IMS • WHO's Incident Management System o Critical Functions, Structure and key Roles o Leadership and the Incident Manager o Escalation principles / Scaling the Response o Emergency Operations Resourcing o Communication and Span of Control o Unified Management o WHO IMS Plans • The Emergency Operations Centre (EOC) o What is an EOC? o The role of the EOC in IMS o The role of the EOC in Emergencies • Knowledge check

Module 4 – Incident Management System (IMS) applied in WHO:

• Introduction • The Incident Management System (IMS) o Development, Principles and Overview o What is IMS? o Why Universal Standards? o WHOs adoption of IMS • WHO's Incident Management System o Critical Functions, Structure and key Roles o Leadership and the Incident Manager o Escalation principles / Scaling the Response o Emergency Operations Resourcing o Communication and Span of Control o Unified Management o WHO IMS Plans • The Emergency Operations Centre (EOC) o What is an EOC? o The role of the EOC in IMS o The role of the EOC in Emergencies • Knowledge check

Additional resources:

1. Lunch seminar "What do people die of in emergencies and what can we do to reduce it?"

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The course is free. Just register for an account on OpenWHO and take the course!